

Minutes of the Patient Participation Group Meeting 6.6.2017

Present

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| Lesley Blakeston – Practice Manager | LB |
| Clare Furey – Office Manager | CF |
| Sheila Brown – Patient | SB |
| Marlene Coatsworth – Patient | MC |
| Cathi Penman – Patient – Chair | CP |
| Gaynor Mitchell – Patient | GM |

Apologies

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| Florence Gunn – Nurse Practitioner | FG |
| Tim Wright – Patient | TW |
| Marjorie Robinson | MR |

1. Minutes of Previous Meeting – Agreed
2. Matters arising
 - **Fundraising event to be held on 14th July 2017 in aid of the Bradley Lowery Fight Against Neuroblastoma.**

The three practices, the pharmacy and the staff in main reception at Pallion Health Centre are organising this even together. A committee has been formed and Scott Kirkley and Wendy Johnson are representing our practice. There will be a raffle and any prize donations would be appreciated. **SB** is going to contact Phil Cronin (Tombola) to see if he will donate a prize. Scott has contacted Sunderland football club and Kevin Ball from the club has been in touch and Scott has asked him attend and asked if he could bring along one of the mascots. Sunderland Echo will be attending. A local singing group The Songbirds will be performing and the Disney Princesses will be attending. Cakes and refreshments will be on sale. Posters advertising the event will be put up shortly.
 - **PPG name badges** - given to members.
 - **Healthwatch**

SB and **CP** attended the Healthwatch meeting where representatives from The Samaritans, Soroptimists, Alzheimer’s Association, Forget Me Not, Action on Dementia and Sunderland Vanguard, Sunderland Carers Centre were in attendance. The Soroptimists (who help vulnerable people) were asking for volunteers to visit the elderly and infirm for an hour or so once a week.
 - **LB** was at a meeting earlier today attended by Vanguard who would like to send questionnaires to patients who have been involved in the MDT (Multidisciplinary Team) process.

- **GM** is a member of Inclusion North an organisation who help people with learning disabilities and carers. She is going to send the newsletter to **CF** who will forward it to PPG members and possibly put it on our website. **LB** to forward to other practice managers. **GM** is also a member of the Carers Management Board.
- **SB** is a member of the Patient Carers Group at the hospital who have had some leaflets printed and they are wondering if they can be put into GP practices. **LB** to find out if this can be done.
- **GM** asked how test results are given out. **LB** advised that it depends on what the test is for. Generally the GP puts a comment in the patient notes and the admin staff advise the patient of the result. Admin staff are not qualified to read results only pass on the comments from the GP.

3. Any Other Business

- Cyber Attack – **LB** stated how proud she was of staff during the attack.
- New reception staff – **LB** advise that the new members of the reception team Rebekah and Megan were settling in very well.
- **SB** – Anna and Wendy at Healthwatch are doing a really good job.

4. Date of next meeting: 1st August 2017